



SAPTA Advisory Board Meeting August 2019

Elyse Monroy
DPBH-OPHIE
CDC Opioid Crisis Project Coordinator

CDC Opioid Crisis Grant

Opioid Crisis Collaborative Agreement |

09/1/2018-11/29/2019 (90 Day No Cost Extension)

Data Collection and Analysis

Harm Reduction

Community Health Worker and Peer

Support Specialist Certification

ODMAPs

Public Service Announcements/

Documentaries

PDMP Enhancements

OpenBeds

OpenBeds

OpenBeds is an end to end, closed loop, behavioral health and social services referral platform, upon which the state can build a comprehensive trusted network to connect patients to resources in a meaningful way. **OpenBeds will replace the current EM Resource System.**

The cloud-based platform provides real-time treatment services availability, connection to social support services, evidence-based assessment tools, and therapy offerings. OpenBeds will improve process efficiency through digital referrals and two-way provider communication, integrated notifications, and data aggregation and analytics.

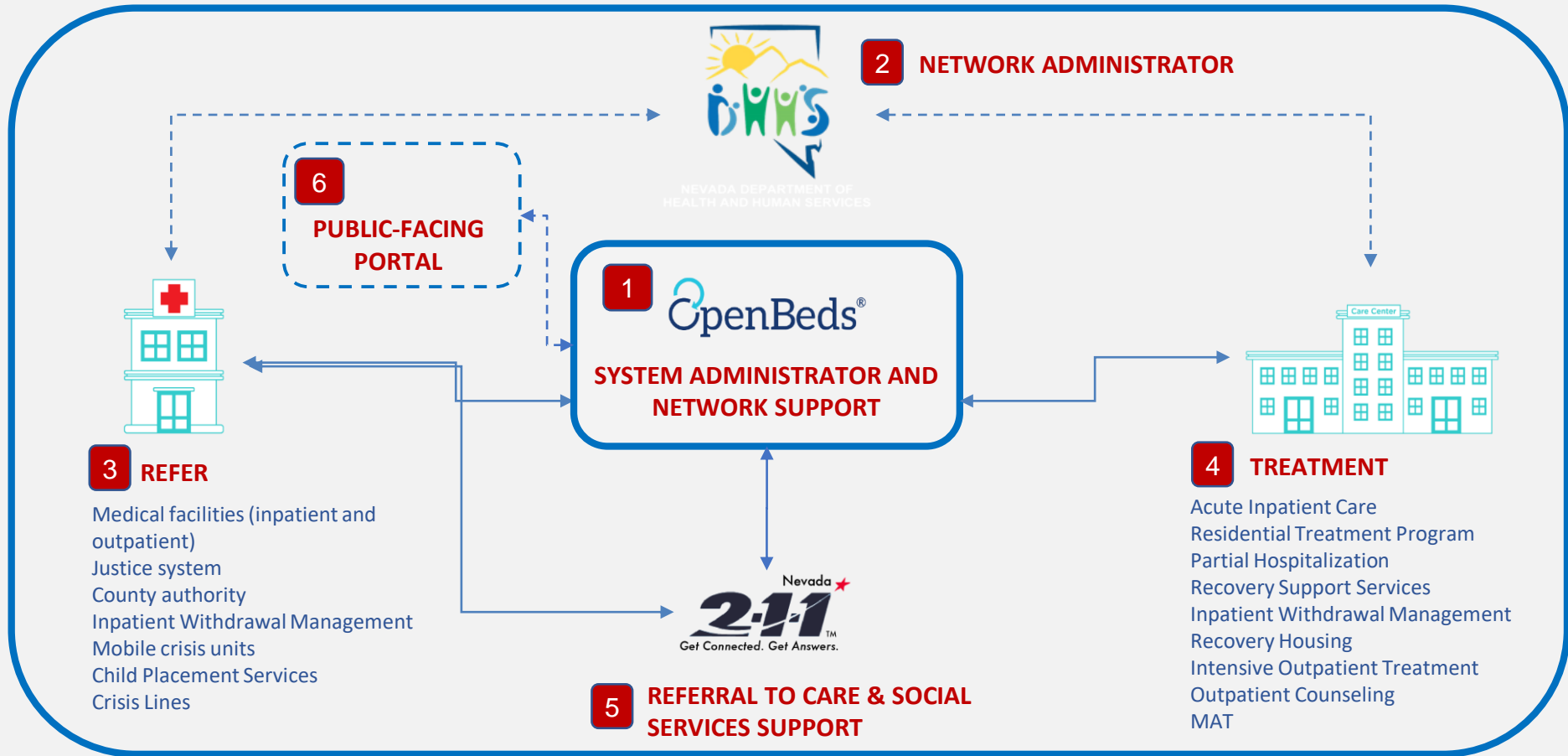
The platform is highly configurable, allowing both sides of the transaction to adapt the platform to a facility's existing protocols. It is exceedingly scalable, permitting the rapid inclusion of additional referral, treatment, and support services as your network expands.

The platform and service is fully compliant with the federal Health Insurance Portability and Accountability Act (HIPAA) and 42 CFR Part 2 requirements regarding security and confidentiality.



We Build Trusted Statewide Referral Networks

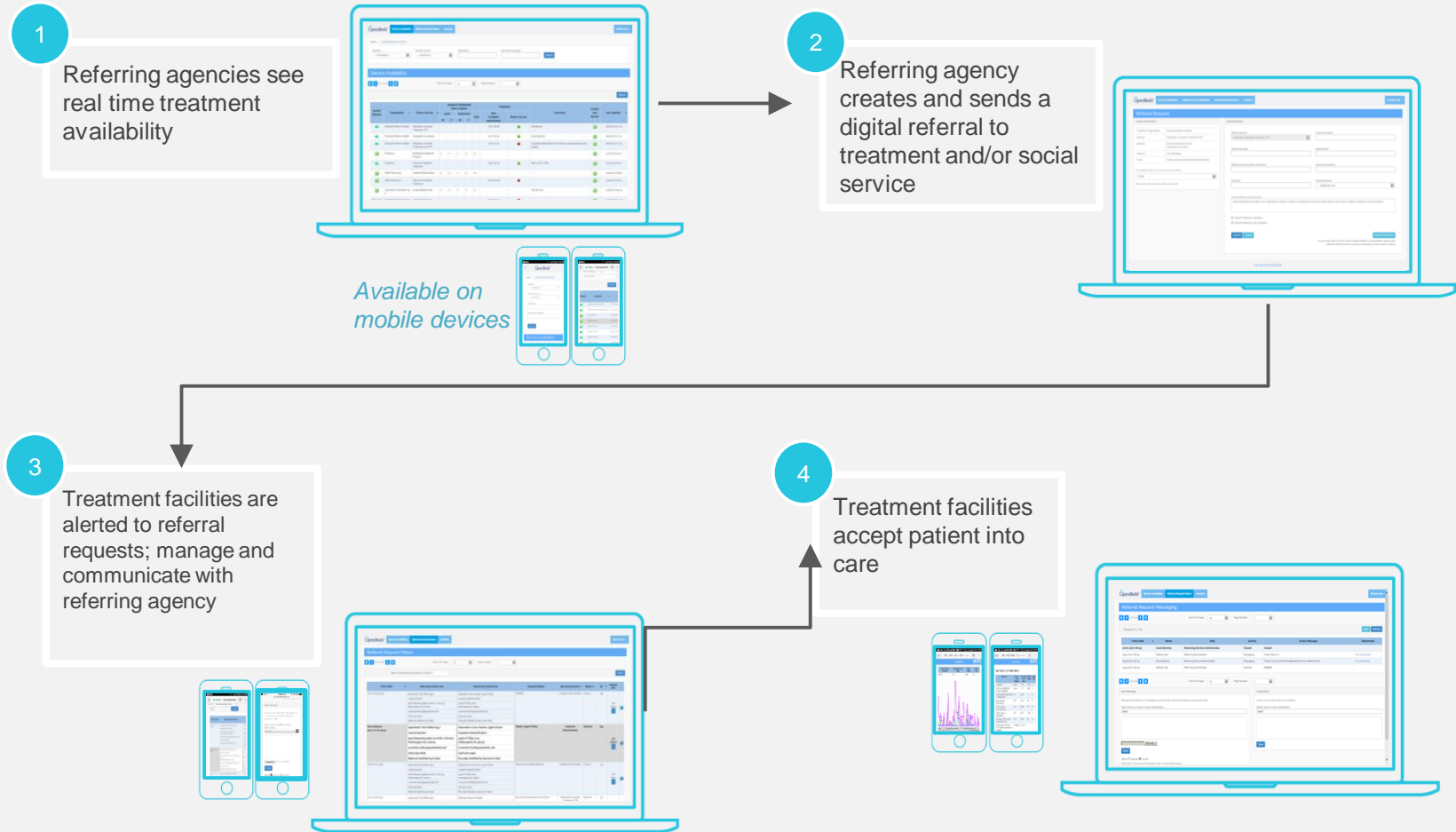
Connects referring, treatment and social service resources





Simple & Intuitive Platform

Elevates manual referral processes



Simple process to filter and find a bed or treatment slot, create/send/process a request -- in less than 2 minutes, provider is back to work



Accessing Real-time Availability

Inpatient & Outpatient treatment resources & social services

OpenBeds®

Service Availability

Referral Request Status

Analytics

Steve1a Carroll -

Search Criteria Additional Search Criteria Search by Distance

Primary Service

Substance

Payments Accepted

Search by ZIP

Search

Service Availability

Submit Request	Organization	Primary Service	Inpatient/Residential Beds Available					Outpatient		Comments	Contact and Service Info	Last Updated	
			Adult		Adolescent		Total	Next Available Appointment	Walk-in Access				
			M	F	M	F							
→	Add to "Unable to Place Patient" list	Community-Based Services								●	Having trouble referring a client? Submit a form without identifiers. We keep a list to improve care delivery.	i	09:06 02-08-2019
→	Amethyst House	Residential Treatment Program-1	0	-	-	-	0				Men's Residential Treatment. An in-person interview is required prior to admission.	i	15:51 02-05-2019
→	Amethyst House	Residential Treatment Program-2	-	4	-	-	4				Women's Residential Treatment. An in-person interview is required prior to admission.	i	15:51 02-05-2019
→	Aspire Indiana	Outpatient Counseling								●	We have locations in Boone, Hamilton, Madison, and Marion County. Please contact first for walk in times/urgent intakes.	i	08:48 02-11-2019
→	Brentwood Springs	Acute Inpatient / Dual Diagnosis	8	8	-	-	16				Bed availability not gender specific. Walk in available 24/7	i	13:28 02-07-2019
→	Bridges of Hope	Residential Treatment Program	5	6	-	-	11				Dual Diagnosis Treatment	i	14:47 01-22-2019
→	Bridges of Hope	Intensive Outpatient Treatment						01-23-2019		●	Please refer to contact info for Service Hours.	i	14:47 01-22-2019
→	Centerstone Recovery Center	Residential Treatment Program	-	2	-	0	2				The Centerstone Recovery Center is for women only. A phone intake and assessment are required to determine medical necessity prior to admission. Non-Centerstone clients need to call 800-344-8802	i	14:46 01-10-2019



Decisioning Support Tools

Self-guiding ASAM-based tools for clinicians & lay people

Global Assessment Tool

Enter Patient Details (Optional)

THIS FORM IS ONLY FOR OPENBEDS NAVIGATORS

Dimension 1 Dimension 2 Dimension 3 Dimension 4 Dimension 5 Dimension 6

Dimension 1: Acute Intoxication and/or Withdrawal Potential

- (0) No signs of withdrawal/intoxication present.
- (1) Mild/moderate intoxication, interferes with daily functioning. Minimal risk of severe withdrawal. No danger to self/others.
- (2) May have severe intoxication but responds to support. Moderate risk of severe withdrawal. No danger to self/others.
- (3) Severe intoxication with imminent risk of danger to self/others. Risk of severe manageable withdrawal.
- (4) Incapacitated. Severe signs and symptoms. Presents danger, e.g., seizures. Continued substance use poses an imminent risk of severe withdrawal.

[Help Me Decide](#)





Creating Digital Referrals

Select drop down menus, wraparound services & attachments



Service Availability Update Service Availability Referral Request Status Analytics

Nishigbs Rawat

Referral Request

Contact Information

Treatment Organization:	Fairbanks
Service:	Residential Treatment Program
Address:	8102 Clearvista Parkway, Indianapolis IN, 46256
Phone #:	(317) 572-9396
Email:	fairbanksopenbeds@ecommunity.com

Your preferred method to contact as per your profile is

E-Mail

Changing this will update your profile upon submit

Submit Request

Primary Service*

Residential Treatment Program

Urgency of need*

Client is perceived to be at high risk for crisis

Gender and Age*

Youth (17 and under)

Substance(s) - leave blank if not applicable

Alcohol

Medical and Psychiatric Conditions

Schizophrenia and other psychotic disorders

Special Populations*

Youth (17 and under)

Payment*

Medicaid/Expanded Medicaid

Sending Service*

Inpatient Detoxification

Request (Maximum 200 characters)*

Enter additional information here regarding the client's condition including co-occurring medical and/or psychiatric conditions. Maximum 200 characters

- Check If referral is voluntary
- Check If referral is non-voluntary

Wrap Around Services

This generates a notification to 211. Consent the patient about 211 contacting them. 211 will reach out within 48 hours.

Shelter Transportation

Submit

Cancel

Patient Information

You may enter data on this form without patient identifiers. If using identifiers, please select Patient Information and ensure that patient consent has been obtained



Public Facing Portal

Individuals can anonymously express interest in treatment

OpenBeds® [Login/Join Provider Network](#) [About](#) | [Privacy](#) | [Login/Sign-up](#)

Substance Use Disorder Treatment Facilities

Use filters to narrow down your search results and find treatment facilities.

Filters [Clear Filter](#)

Substances ▾

- Alcohol
- Benzodiazepines
- Cannabis
- Cocaine
- Dextromethorphan
- Hallucinogens
- Heroin
- Inhalants
- Methamphetamine
- Other Opioids
- PCP
- Stimulants
- Tobacco

Gender And Age ▾

- Adult - Male
- Adult - Female

47 matches found based on your selection

Test Organization ABC (3.92 mi from your zip code)
IWM along with outpatient
[More Info](#) ⓘ

📍 1589 New Way Ave Louisville, KY 40223 | 📞 (502) 666-0000 | 🌐 [Visit Website](#) [Enquire About Treatment](#) ⓘ

● **Taking Patients Currently**
Last update on 02/02/2019

Test Organization ABC (3.92 mi from your zip code)
IWM along with outpatient
[More Info](#) ⓘ

📍 1589 New Way Ave Louisville, KY 40223 | 📞 (502) 666-0000 | 🌐 [Visit Website](#) [Enquire About Treatment](#) ⓘ

● **Not Taking Patients Currently**
Last update on 02/02/2019

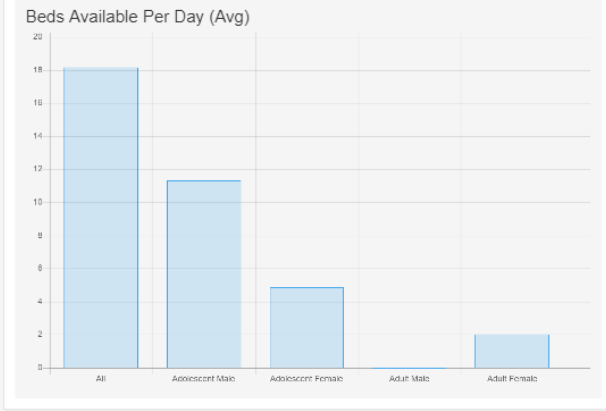


Reports Dashboard (Realtime)

Adolescent Female Beds	2.0	0.0	0.0	2.0	0.0
Total Beds	34.4	0.0	0.0	18.2	16.3

Note: Data calculated based on organization entry over selected period with responses in a single day averaged.

Total CS RST **PI** IWM

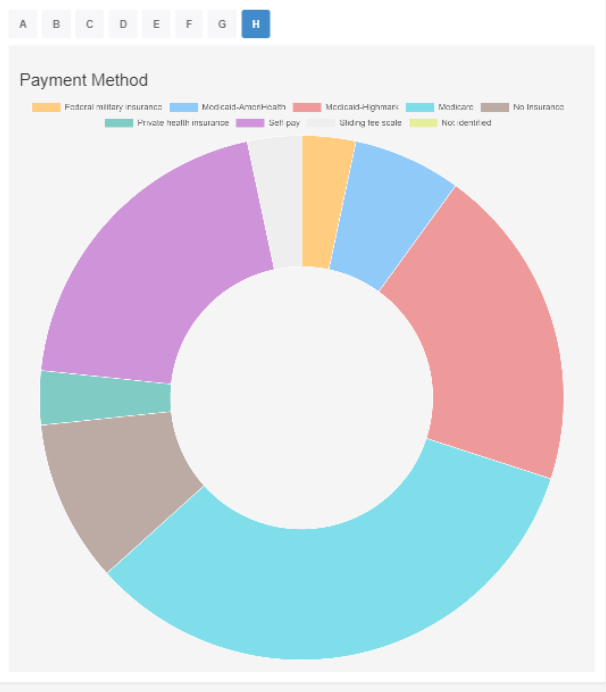


REFERRAL TIME

Organization	Service	Count	Avg Response Time
DC2Rec	Inpatient Withdrawal Management	1	null
DERec	Psychiatric Inpatient-1	1	1.0000
DERec	Psychiatric Inpatient-2	1	4.0000
MD Wellness	Intensive Outpatient Treatment-1	2	1.5000
MD Wellness	Psychiatric Inpatient	7	4.4286
Receiving-1	Outpatient Counseling	11	3.5000
wellness	Recovery Support Services	1	null

Organization	Number of Referrals
CC1Ref	1
DERef	10
OB Test Referring-1	8
Referring-1	3

REFERRAL DEMOGRAPHICS



Configuring Services

- ★ Organization information - Includes basic information about the treatment centers location, website, and contact.
- ★ Service administrator(s) and provider(s)
 - Name
 - Email address
 - Assigned service(s)
- ★ Service details
 - Primary Service
 - Service Address
 - Phone number to receive referrals
 - Email to receive referrals
 - Substances, special populations, payments, gender and age focus, special conditions

Registration Forms (MS Excel™)

Receiving Administrator Information

A Receiving Administrator can be associated with multiple primary services, and there can be multiple Receiving Administrators assigned to same set of services.

Role: Receiving Administrator

First Name: _____
Last Name: _____

Organization Name: _____
Organization Phone No.: _____
Organization Website URL: _____
Organization Address Line 1: _____
Organization Address Line 2: _____
City: _____
State: _____
Zip Code: _____
Work email address: _____
Mobile phone number: _____

Primary Services Responsible for (configured by Receiving Administrator – see next sheet re Service Details to be completed): _____

Please use the "Primary Services" box to the right to indicate those services for which an administrator are responsible. Please type an "X" in the appropriate boxes. If have multiple locations or want to assign more than one administrator, copy and paste additional Receiving Administrator Information boxes at the bottom of this page.

Primary Services Receiving Administrator (May select MULTIPLE services)

Acute Inpatient/Dual Diagnosis
Inpatient Detoxification
Medication-Assisted Treatment: OTP
Outpatient Counseling
Intensive Outpatient Treatment
Residential Treatment Program
Recovery Housing
Recovery Support Services
Partial Hospitalization
Medication-Assisted Treatment: non-OTP
Community-Based Services

Receiving Provider 1 (User)

There can be multiple Receiving Providers for a Service, but any Receiving Provider can be associated with only one Service.

Role: Receiving Provider (User)

First Name: _____
Last Name: _____
Work e-mail Address: _____

Primary Service – one only (configured by Receiving Administrator – see next sheet re Service Details to be completed): _____

Please use the "Primary Services" box to the right to indicate those services for which an administrator are responsible. Please type an "X" in the appropriate box.

Primary Service Provider 1 (select ONLY ONE)

Acute Inpatient/Dual Diagnosis
Inpatient Detoxification
Medication-Assisted Treatment: OTP
Outpatient Counseling
Intensive Outpatient Treatment
Residential Treatment Program
Recovery Housing
Recovery Support Services
Partial Hospitalization
Medication-Assisted Treatment: non-OTP

Service 1 Details

Please fill in the required information below.

Service Location Address Line 1: _____
Service Location Address Line 2: _____
City: _____
State: _____
Zip code: _____
Service Phone Number: _____

Hours During Which You'll Accept Digital Referrals (e.g., M-F 9am-5pm, S-S 10am-4 pm): _____

Dedicated email address to receive referrals: _____

Please make your selection(s) below according to the description in the light blue section of each box. Type an "X" to indicate a Yes response, leave blank to indicate a No response.

Primary Service (Select ONLY ONE)	Additional Services (May check multiple services)	Substances Treated (May check multiple substances)	Special Populations (May check multiple)
Acute Inpatient/Dual Diagnosis	Acute Inpatient/Dual Diagnosis	All	All
Inpatient Detoxification	Inpatient Detoxification	Alcohol	Adults (18 and older)
Medication-Assisted Treatment: OTP	Medication-Assisted Treatment: OTP	Cocaine	Youth (17 and under)
Outpatient Counseling	Outpatient Counseling	PCP	Homeless Specialty
Intensive Outpatient Treatment	Intensive Outpatient Treatment	Hallucinogens	Pregnant Specialty
Residential Treatment Program	Residential Treatment Program	Inhalants	Military and Veterans
Recovery Housing	Recovery Housing	Sedatives	Gender-specific: Men
Recovery Support Services	Recovery Support Services	Tranquilizers	Senior
Partial Hospitalization	Partial Hospitalization	Stimulants	Criminal Justice
Medication-Assisted Treatment: non-OTP	Medication-Assisted Treatment: non-OTP	Heroin	LBQTB
Community-Based Services	Community-Based Services	Other opiates	

Providers on Site (May check multiple provider types)	Difficult to Place Medical and Psychiatric Conditions (May check multiple)	Payments Accepted (May check multiple)	Gender and Age Focus (May check multiple)
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Next Steps

Phased(ish) Approach

Washoe County

Carson Tahoe Behavioral Health

Vitality Unlimited

New Frontier

Rural

Clark County

OpenBeds Outreach and On-boarding

Questions?

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